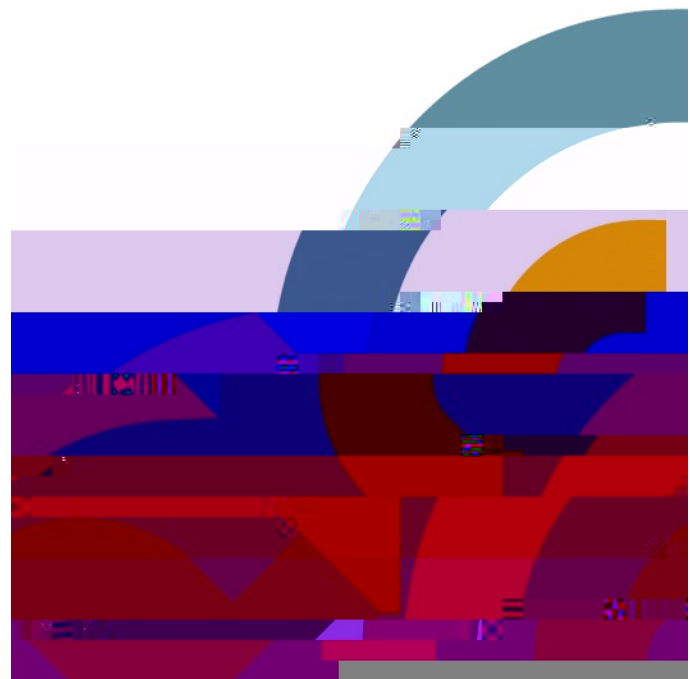




Bolton College

**Complaints Policy
2022-24**



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1. Introduction

Bolton College welcomes feedback from students, employers and members of the public about courses, services, facilities and other matters for which the College is responsible.

complaints and these are also available on this section of our website.

4. Dissatisfaction with the Initial Resolution of a Formal Complaint

Complainants who are dissatisfied have the right to appeal against the outcome of the

